Your Logistics. Our Terms.

Tariff & Terms 2027

Logistics Services Tariff



messe frankfurt

Logistics Services Tariff

1 Freight handling Cargo Center

Volume ratio: 1 cbm = 150 kg | min. 200 kg total weight

Service	Unit	up to 1,000 kg	up to 2,500 kg	up to 5,000 kg	from 5,001 kg
1.1 From free arrival fairground up to delivered exhibition stand, incl. warehousing in/out, storage up to max. 5 days and delivery to exhibition stand	100 kg	44.00 €	41.00 €	38.00 €	34.00 €
1.2 Tailored delivery from Cargo Center to exhibition stand (from 2nd delivery on)	per delivery	6.50 €	6.50 €	6.50 €	6.50 €
1.3 Additional storage per day (from 6th day on)	per 100 kg	3.40 €	3.40 €	3.40 €	3.40 €
1.4 Pick-up from exhibition stand, warehousing in/out, storage up to max. 5 days, loading onto truck	per 100 kg	44.00 €	41.00 €	38.00 €	34.00 €

2 Supply of forklift incl. driver; direct unloading/loading of trucks

min. 0.5 hrs. | reduced hourly rates can only be offered on an exhibition-stand basis

Service	Unit	up to 2 hrs.	up to 5 hrs.	up to 10hrs.	up to 25 hrs.	from 25 hrs.
2.1 Up to 3 tons lifting capacity	per hour	140.00 €	136.00 €	128.00 €	118.00 €	110.00 €
2.2 Up to 5 tons lifting capacity	per hour	175.00 €	165.00 €	150.00 €	135.00 €	130.00 €
2.3 Up to 8 tons lifting capacity	per hour	202.00 €	183.00 €	163.00 €	144.00 €	139.00 €
2.4 Moving time to/from exhibition stand*	per order	70.00 €	70.00 €	70.00 €	70.00 €	70.00 €

* not applicable for pre-ordered services (orders placed at least 24 hours before the agreed time and date of fulfilment).

All rates exclude statutory VAT.

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Permissible forklift classes by hall level

This overview applies to the exhibition areas. For each hall level, it indicates the maximum forklift class permitted for use. The value stated in tonnes refers to the forklift's maximum lifting capacity.

Hall 1	
Level	**Max. permissible forklift class**
1.0	up to 5.0 t
1.1 - 1.2	up to 1.5 t

Hall 2	
Level	**Max. permissible forklift class**
2.0	subject to prior approval

Hall 3	
Level	**Max. permissible forklift class**
3.0	up to 6.0 t
3.1	ut to 2.5 t

Hall 4	
Level	**Max. permissible forklift class**
4.0	up to to 5.0 t
4.1 - 4.2	up to 2.5 t

Hall 5	
Ebene	**Max. permissible forklift class**
5.0 FL5	up to 4.0 t
5.0 übrige Fläche	up to 6.0 t
5.1	up to 3.5 t

Hall 6	
Ebene	**Max. permissible forklift class**
6.0	up to 5.0 t
6.1	up to 1.5 t
6.2	**forklifts not permitted**

Hall 8	
Ebene	**Max. permissible forklift class**
8.0	up to 5.0 t

Hall 9	
Ebene	**Max. permissible forklift class**
9.0	up to 5.0 t
9.1 - 9.3	up to 1.5 t

Hall 10	
Ebene	**Max. permissible forklift class**
10.0	bis 5.0 t
10.1 - 10.4	bis 1.0 t

Hall 11	
Ebene	**Max. permissible forklift class**
11.0	up to 8.0 t
11.1	up to 3.5 t

Hall 12	
Ebene	**Max. permissible forklift class**
12.0	up to 8.0 t
12.1	up to 3.5 t

Note:
Actual lifting load and operating weight are decisive. Depending on the hall, additional requirements may apply to access routes, lifts and local load restrictions. The specific equipment and access route will be checked before use. Please coordinate Hall 2.0 with Logistics Services in advance. FL5 = marked special area in Hall 5.0.

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3 Storage of empty packing material: collection from exhibition stand, storage for the duration of the exhibition, warehousing in/out and re-delivery after the end of the exhibition incl. all surcharges

Service	Unit	up to 3 cbm	up to 10 cbm	up to 30 cbm	up to 50 cbm	from 50 cbm
3.1 Empty packing material handling	per cbm/ Stand	65.00 €	61.00 €	54.00 €	49.00 €	46.00 €

4 Storage of goods and standbuilding material

Service	Unit	up to 2 cbm	up to 5 cbm	up to 10 cbm	up to 20 cbm	from 20 cbm
4.1 Warehousing in/out and storage handling in the Cargo Center	per cbm/ Stand	82.00 €	78.50 €	75.00 €	71.00 €	68.00 €

5 Service personnel
min. 1.0 hour

Service	Unit	Price
5.1 Supervisor / Heavy Cargo Supervisor	per hour	71.00 €
5.2 Packer	per hour	66.00 €
5.3 Transport worker	per hour	61.00 €

6 Mobile cranes incl. driver
Lifting capacity, moving time to/from fairgrounds, minimum hours: on request

7 Special equipment
min. 1.0 hour

Leistung	Einheit	Preis
7.1 Trolley	piece/hour	25.00 €
7.2 Hand pallet truck	piece/hour	25.00 €
7.3 Hydraulic jacks and machine skates	piece/hour	67.00 €
7.4 Heavy lift trolley	piece/hour	83.00 €
7.5 Special straps (up to 5 tons); shackles and spreader beams must be provided by the client	piece/order	9.50 €
7.6 Exhaust extraction system for truck/crane (mandatory when operating a truck or crane inside the exhibition hall)	per use	675.00 €

All rates exclude statutory VAT.

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8 External crane Hall 3
min. 1.0 hour

Service	Unit	Price
8.1 Crane incl. operator, traffic safety measures and barriers	per hour	380.00 €
8.2 Positioning and set-up fee	per order	56.00 €

9 Surcharges

Service	in %
9.1 Saturday surcharge	25
9.2 Sunday surcharge	50
9.3 Public holiday surcharge	100
Night surcharge	not applicable

10 Forwarding commission
10.1 for services not ordered in advance**: 5.00% of order value, minimum € 11.00
for pre-ordered services: not applicable

** Orders placed less than 24 hours before the agreed time and date of fulfilment.

11 Customs clearance of exhibition goods
Customs clearance services are not offered by Messe Frankfurt Venue GmbH. Please contact the logistics partner directly.

12 Transport insurance
Procurement on request

All rates exclude statutory VAT.

Logistics Services Terms

Stand: 01/2026

§ 1 All forwarding, freighting and storage services, and all other ser- vices normally involved in forwarding, which are offered and su plied at the Frankfurt Fair & Exhibition Centre by the Logistics Services of Messe Frankfurt Venue GmbH (hereinafter called Venue) shall be subject to the Allgemeine Deutsche Spediteurbedingungen 2017 – ADSp 2017 – (German Freight Forwarders' General Terms and Conditions 2017). Note: In clause 23, the ADSp 2017 deviates from the statutory liability limitation in section 431 German Commercial Code (HGB) by limiting the liability for multimodal transportation with the involvement of sea carriage and an unknown damage location to 2 SDR/kg and, for the rest, the customary liability limitation of 8.33 SDR/kg additionally to EUR 1.25 million per damage claim and EUR 2.5 million per damage event, but not less than 2 SDR/kg.
The Client will be supplied with the ADSp 2017 upon request, or the ADSp 2017 may be inspected at the Venue offices and at the offices of the logistics partner employed for this service provision. Specific regulations of Venue shall apply as a supplement in the form of the following Terms & Conditions for exhibition logistics and the Exhibition Freight Handling Tariff (hereinafter called Tariff) belonging thereto.

§ 2 Charges shall be based on the prices listed in the Tariff. These charges are shown without statutory VAT. Orders placed at least 24 hours before the agreed time and date of fulfilment shall be considered as having been placed in advance. For pre-ordered services Venue will not charge forwarding commission (to cover provision of staff, forklifts etc.), and for forklift orders the moving time to/from stand will not be charged. For orders for empty packaging storage or storage of goods (the Tariff sections 3.1 and 4.1), which are placed after 10.00 a.m. on the last setting-up day, Venue will charge a supplement of 50% on the applicable tariff because of the additional work involved. The same applies to orders placed at the correct time, but where, by the end of the normal setting-up period, the empty packaging or goods has not yet been made ready for collection by the Client. The times involved shall be understood as the normal setting-up times outlined in the schedule of times and dates for the relevant event.

§ 3 It is possible to achieve lower prices for the Tariff sections 1) – 4).
Should there be a number of orders or service records for Tariff sections 2) – 4), covering the same exhibition stand, these individual orders will be added together over the entire setting-up and dismantling period and Venue will grant the reduced price shown on the Tariff.

§ 4 When dispatching to Venue, exhibition goods must be sent "freight prepaid" Frankfurt Fairgrounds. Each package must be clearly marked with the recipient's name and precise fair and stand designation, in order to ensure delivery in good time.

§ 5 Delivery of dispatch papers / order at the Venue office shall not signify any transfer of risk to Venue with regard to the goods.
The liability of Venue shall begin by way of delivery upon acceptance of goods from the Client and shall end when the exhibition goods are deposited at the designated exhibition stand. This shall apply even if the Client or exhibitor is not present. Should no instructions as to date and time be to hand from the Client, delivery of incoming shipment shall be made during the period of the first to last setting-up day.
Any times agreed between Venue and Client are approximate only. Deviations from these times are possible due to event-specific operational circumstances.
The liability of Venue with regard to the storage of empty packing materials/goods for storage shall begin upon acceptance of thematerial at the stand and shall end upon delivery to the stand following the close of the fair. This shall apply even if the Client or exhibitor is not present.
No liability shall be accepted for exhibition or stand-construction material in empty packing materials.
Liability shall be accepted only for goods registered as goods for storage.
Liability with regard to return shipping of exhibition goods shall begin only upon collection of said goods at the exhibition stand within the official dismantling period, even if the Client or exhibitor or his agent are not present, and shall end upon transfer of said goods to the Client or his agent..

§ 6 Storage of empties and discarded packaging materials in the exhibition halls is prohibited. Clients may commission Venue to collect, store and/or dispose of empties and discarded packaging materials. In this case Venue shall undertake regular collection during the setting-up stage, up to the official end of setting-up. Clients must prepare empties and discarded packaging materials for storage and/or disposal; for this purpose a clear and fully completed empties label must also be affixed to all empties; discarded packaging materials must be marked as waste in clearly visible letters. Venue will also, without a separate order, take away and dispose of all empties and discarded packaging materials found in the halls at the official end of the setting-up period irrespective of whether they carry the above markings at the respective client's expense. Venue

shall not be liable for any damage incurred by the Client as a consequence of missing, defective or incorrect markings on articles for collection and disposal, provided that Venue has not acted with intent or gross negligence.

§ 7 All time slots or operating periods (e.g. for forklift operations) communicated between Venue and the Client are provided for organisational purposes only and do not constitute binding performance commitments. Due to trade fair-specific processes, the
volume of truck traffic, and factors beyond the control of Venue (such as access regulations via the external truck marshalling yard, or deliveries and collections without a forklift booking),
deviations in timing may occur. The Venue shall not be liable for any waiting times or idle times of the Client's trucks or personnel,
nor for any costs incurred as a result thereof. The slot system for forklift bookings serves solely to achieve a better distribution of deliveries and collections. It does not constitute a binding commitment regarding the provision of forklifts at the requested time or immediate access to the exhibition grounds.

§ 8 The client is advised to take out its own transport and storage insurance. Venue can arrange such insurance on the Client's behalf.

§ 9 Complaints of all kinds must be made in writing to the Venue Office or logistics partner. In the case of recognisable defects, at once; in the case of defects not recognisable, immediately following potential discovery of the defect on careful examination. Verbal statements shall not suffice.

§ 10 Invoices for forwarding services must be paid immediately.

§ 11 Should any individual provisions of these Terms & Conditions be ineffective, the validity of the remaining provisions shall not be affected thereby. The Contracting Parties shall have a duty to agree other effective provisions in place of such ineffective provisions, which shall approach most nearly to the commercial intention of said ineffective provisions.

§ 12 The sole place of fulfilment for all obligations under contracts shall be Frankfurt am Main. The place of jurisdiction for both Parties shall be Frankfurt am Main. German law shall apply.

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Logistics Services

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